



# Referee Survey

Tuesday, August 25, 2015

# Grade 4 Referees – new course.

Sent to 271.

Total Responses 97. 36% response rate.

Date Created: Tuesday, June 16, 2015

Complete Responses: 91

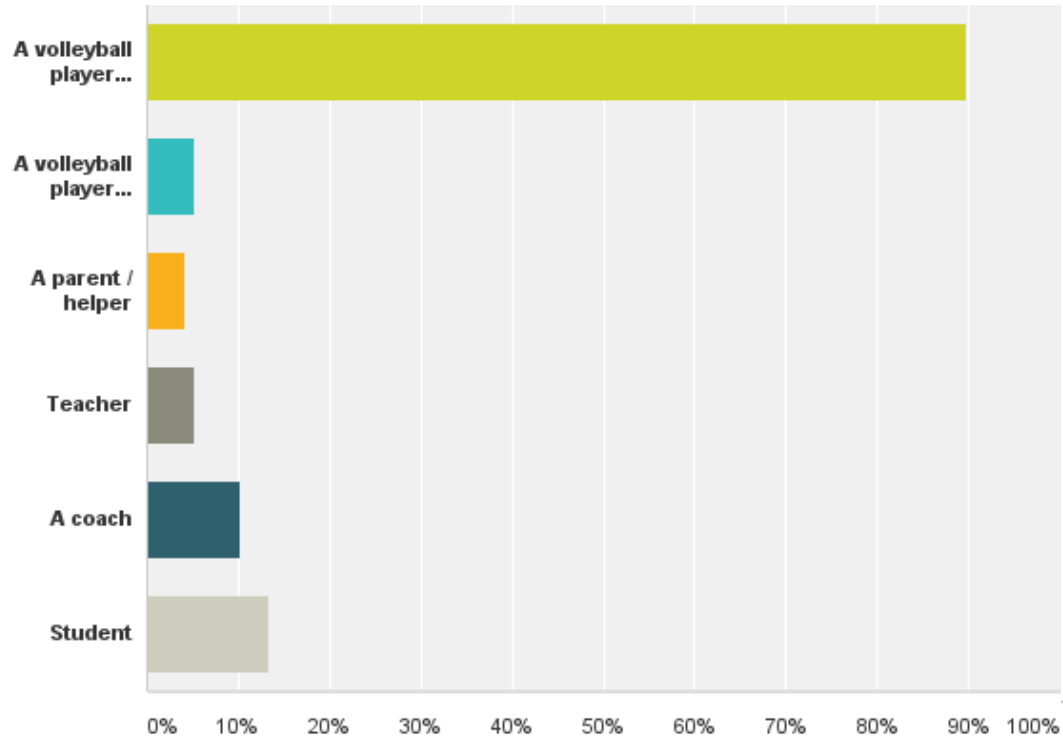
# Overview

When reviewing the results of the survey, it needs to be noted that the 97 respondents are likely to make up the majority of the engaged group of new referees and will be the ones that we will ultimately invest in.

The response rate for an online survey of 36% was extremely high and demonstrates that there is a large amount of interest in this group.

# Q1: What is your background before becoming a referee?

Answered: 97 Skipped: 0



# Q1: What is your background before becoming a referee?

Answered: 97 Skipped: 0

Answer Choices	Responses
A volleyball player (current)	89.69% 87
A volleyball player (retired)	5.15% 5
A parent / helper	4.12% 4
Teacher	5.15% 5
A coach	10.31% 10
Student	13.40% 13
<b>Total Respondents: 97</b>	

## Q2: Why did you do the course?

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Almost all of the respondents indicated that they were doing it for the right reasons – that they wanted to referee.

The overriding message was that almost all wanted to get involved and wanted to know more about officiating, even if the majority were still playing.

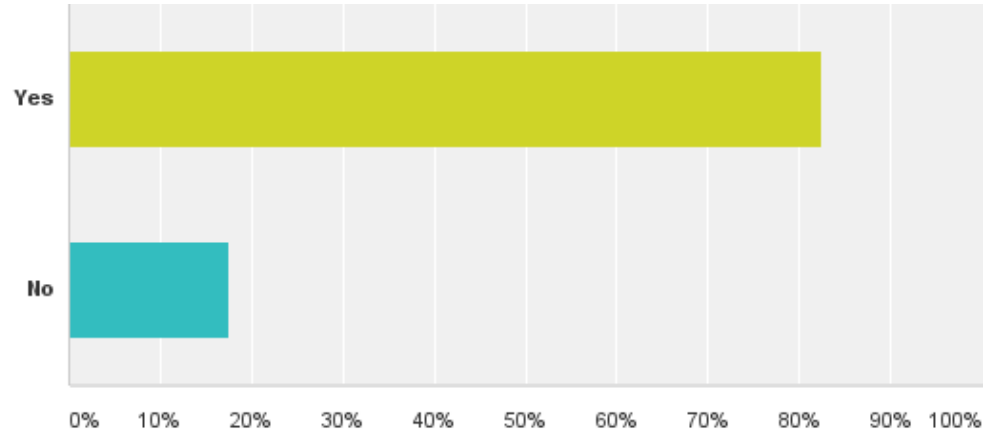
The other clear message is that at this age and stage of a referee's development, there is a strong allegiance with their club, they are not independent, unattached referees.

- To help my club – 43
- Know the rules and to further my knowledge – 20
- To be a referee – 19
- Want to be more involved than just playing – 11
- League requirement – 2

***Overwhelming support for the club as the reason to get qualified***

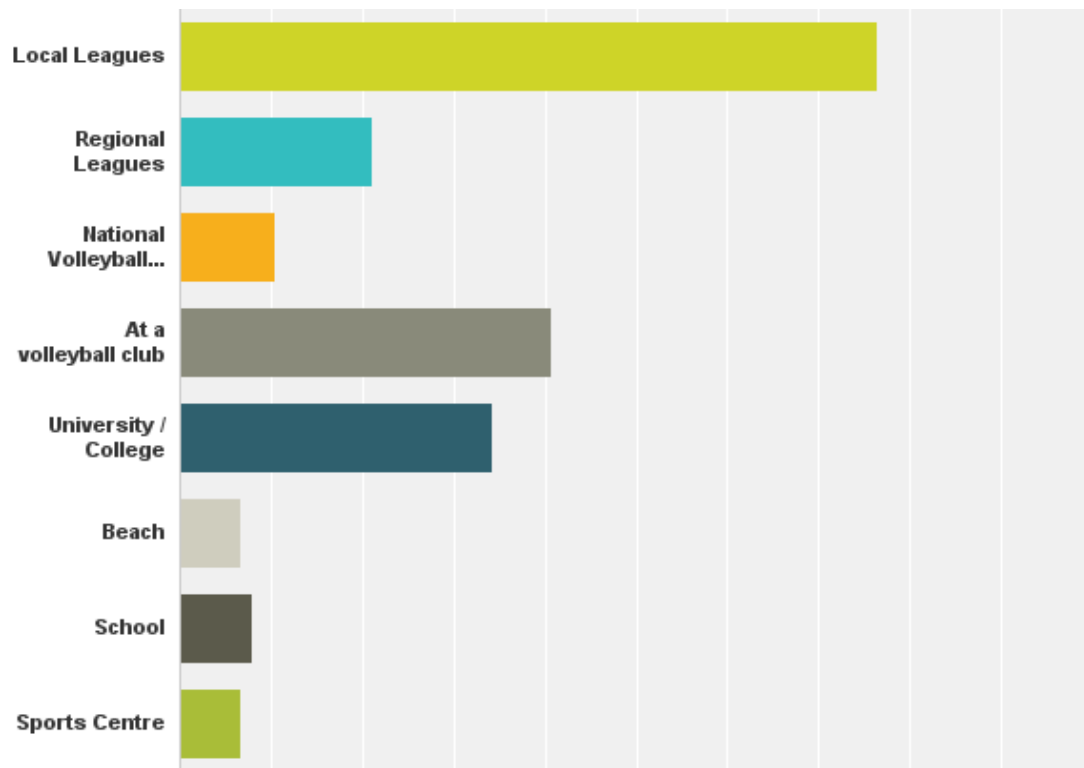
### Q3: Since passing your course, have you refereed?

Answered: 97 Skipped: 0



## Q4: If yes, where are you refereeing? Please tick all that apply

Answered: 76 Skipped: 21





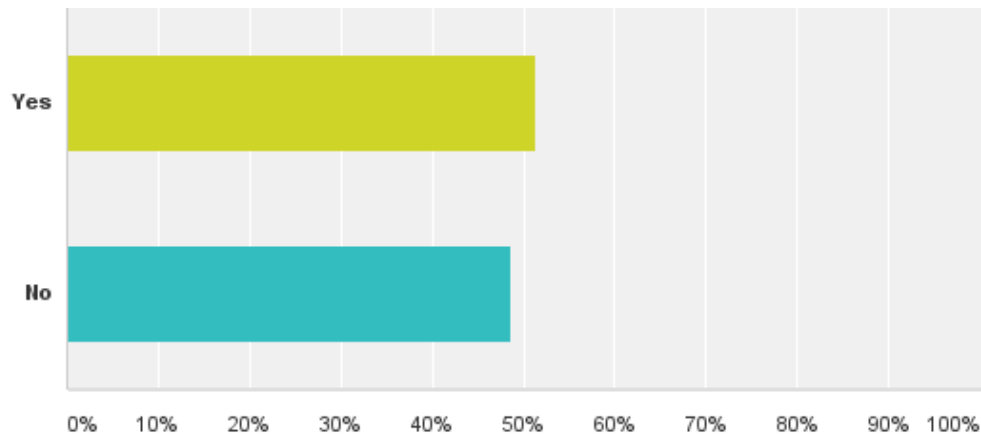
## Q4: If yes, where are you refereeing? Please tick all that apply

Answered: 76 Skipped: 21

Answer Choices	Responses	
Local Leagues	76.32%	58
Regional Leagues	21.05%	16
National Volleyball League	10.53%	8
At a volleyball club	40.79%	31
University / College	34.21%	26
Beach	6.58%	5
School	7.89%	6
Sports Centre	6.58%	5
<b>Total Respondents: 76</b>		

## Q5: If yes, would you be interested in being observed by one of our referee observers with a view to moving to the next level? (3 Regional)

Answered: 72 Skipped: 25



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Answered: 72 Skipped: 25

Answer Choices	Responses
Yes	51.39% 37
No	48.61% 35
<b>Total</b>	<b>72</b>

## Q6: If you have not refereed, there must be a reason.. Please tell us why.

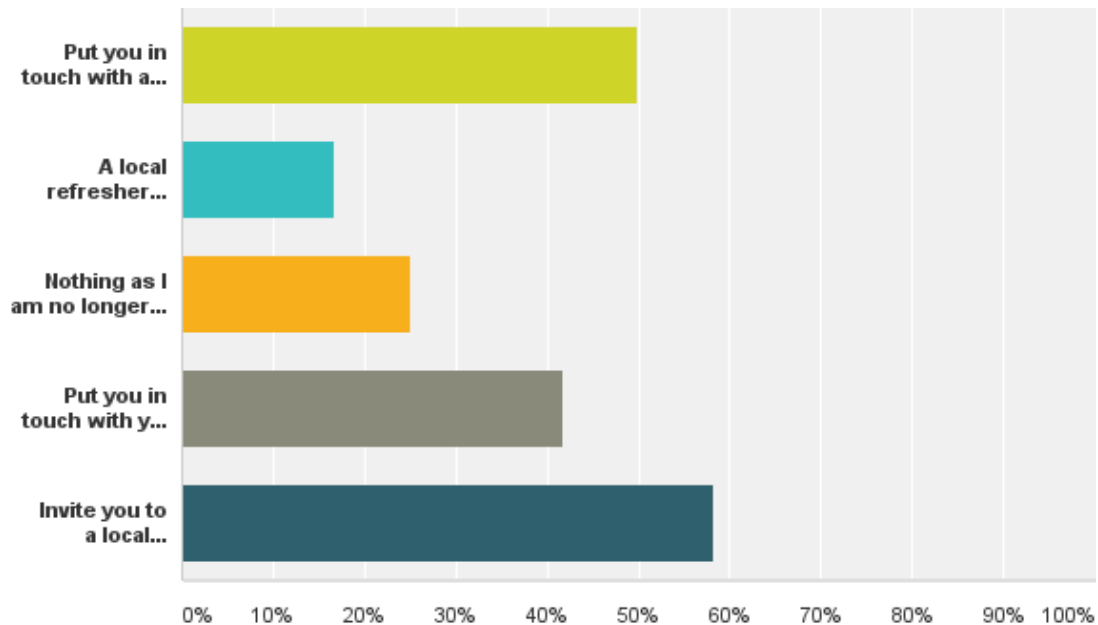
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The little opportunity to referee was the most popular of the 19 comments. There were varying reasons such as off season and living too far away. Only three replies indicated a lack of confidence.

- Little opportunity: Still playing, season not started, not had the confidence
- Still playing
- Am doing line judging and scoring
- Haven't had my card

## Q7: If you have not refereed, what can we do to help? Please tick all that apply.

Answered: 12 Skipped: 85



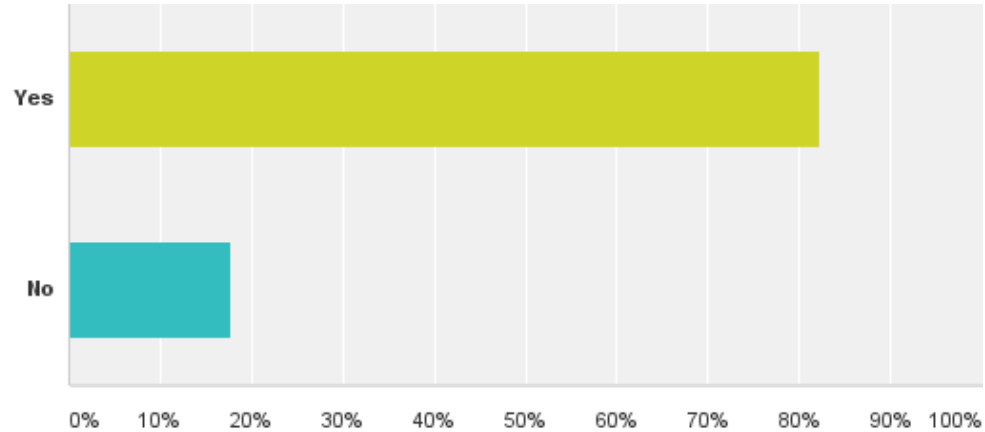
## Q7: If you have not refereed, what can we do to help? Please tick all that apply.

Answered: 12 Skipped: 85

Answer Choices	Responses
Put you in touch with a local club to referee some club games - informal setting	50.00% 6
A local refresher course	16.67% 2
Nothing as I am no longer interested in refereeing	25.00% 3
Put you in touch with your regional contact to give you some matches as second or first referee - more formal setting	41.67% 5
Invite you to a local competition where you will be mentored as you referee- eg the Student Cup qualifiers	58.33% 7
<b>Total Respondents: 12</b>	

## Q8: Was the course long enough?

Answered: 96 Skipped: 1



## Q9: Which part of the course did you find most useful?

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Answered: 90 Skipped: 7

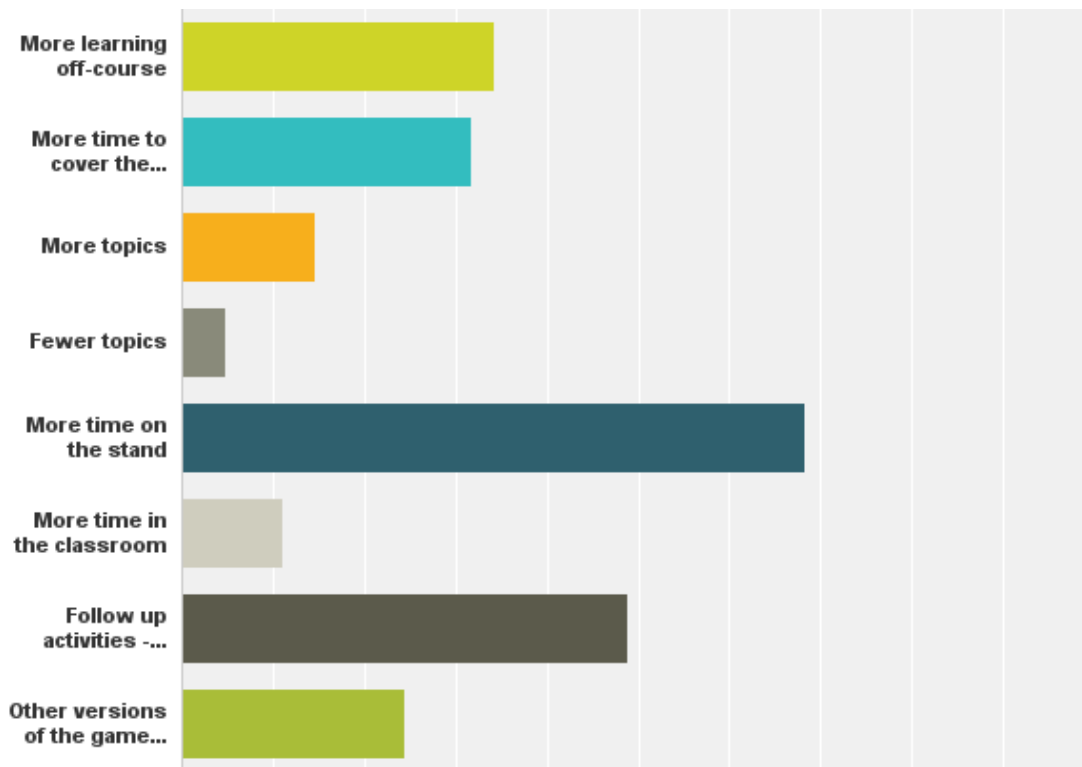
The answers below show a very positive response to the on court element. What also came out in this reply was the quality of the tutors delivering the course. There was very little criticism of any aspect of the course which is excellent.

- Practical – 59
- All – 13
- Detailed explanation of the rules – 7
- All the theory (scoresheet, rotation, 1<sup>st</sup> and 2<sup>nd</sup> ref) – 6
- Q & A elements - 5
- Charlie coming into talk about referee performance! - 1



# Q10: Are there any ways that we can improve the course? Please tick the 3 most important answers.

Answered: 82 Skipped: 15



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Answered: 82 Skipped: 15

Answer Choices	Responses
More learning off-course	34.15% 28
More time to cover the topics	31.71% 26
More topics	14.63% 12
Fewer topics	4.88% 4
More time on the stand	68.29% 56
More time in the classroom	10.98% 9
Follow up activities - events, seminars, newsletters, reading, mentoring	48.78% 40
Other versions of the game such as beach or sitting	24.39% 20
<b>Total Respondents: 82</b>	

## Q11: What else would help you to improve as a referee? Tell us if you are doing or have done them.

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There were a few common areas for development. The response of “more practice needed” was often given with the understanding that they needed to make time and they needed more opportunities, less threatening opportunities.

59 replied to this.

- More practice – 29
- Practice and mentoring – 14
- Workshops / events - 3
- More knowledge of penalties, timings, court management - 3
- Tutorials / videos - 2

## Q12: What else could we do to improve your skills as a referee?

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Answered: 58 Skipped: 39

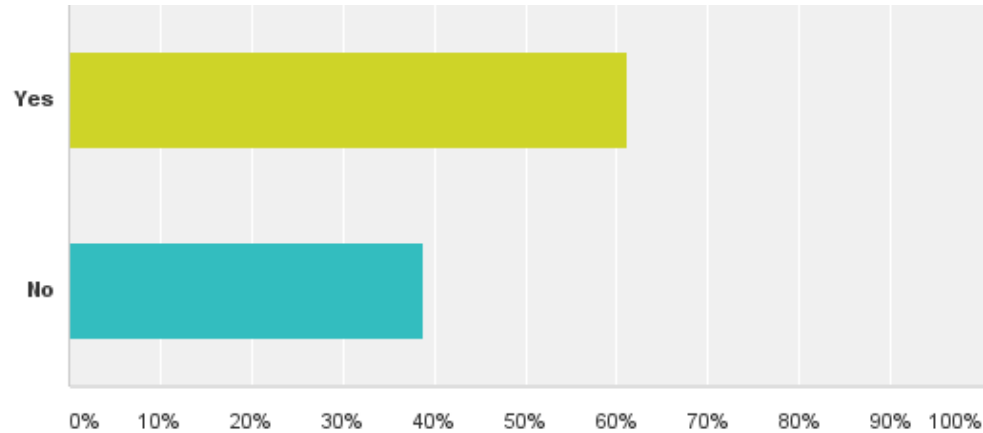
We gave a few prompts here like reading, training, competitions, being mentored...A top answer was having a mentor and aligned to this was having someone at matches and competitions to give good feedback. With most of the new G4 referees attached to clubs, this mentor is likely to be found at the club.

With extra training there were a few variations, from general refresher to focus areas (role of second ref, dealing with attitudes, scoring etc)

- Mentor - 18
- Extra training / refreshers - 18
- Competitions - 6
- Practice - 5
- Video to clarify rules - 3
- Reading - 3
- More opportunity – 2
- Online forum - 2

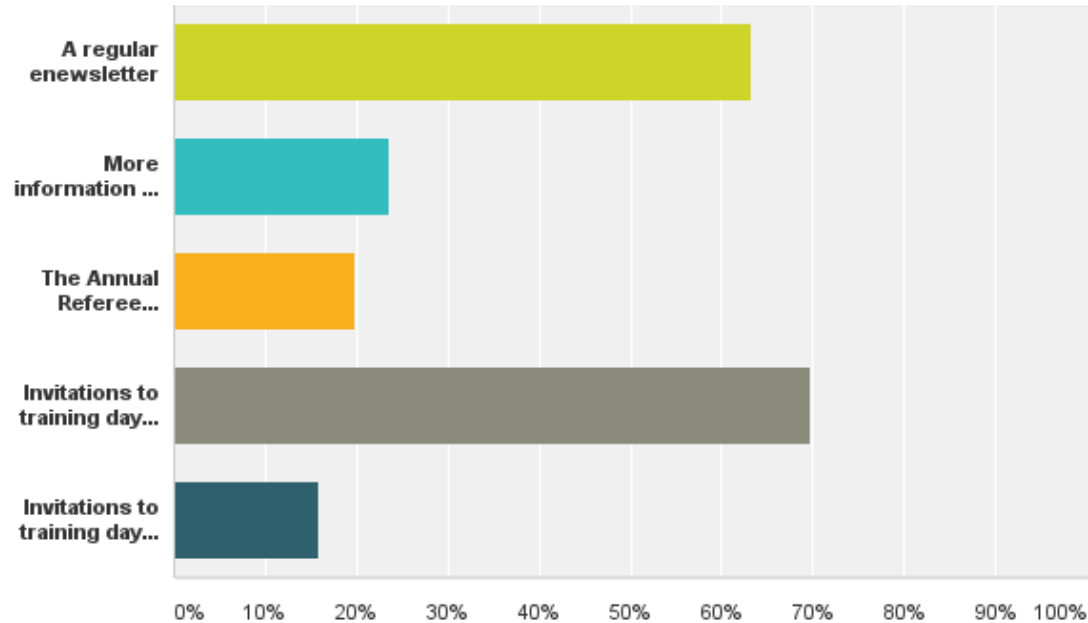
# Q13: We're looking to introduce a mentoring scheme for all new refs. It will include a mentor who will work practically you on refereeing a lower league regional game. Would you be interested in finding out more?

Answered: 80 Skipped: 17 49 said yes to mentoring with 38 leaving their email address!



# Q14: How can we communicate with you better? Please tick all that apply.

Answered: 76 Skipped: 21



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Answered: 76 Skipped: 21

Answer Choices	Responses	
A regular enewsletter	63.16%	48
More information on the website	23.68%	18
The Annual Referee Conference	19.74%	15
Invitations to training days - locally	69.74%	53
Invitations to training days - national	15.79%	12
<b>Total Respondents: 76</b>		